

1 Q. Under what conditions would Hydro relieve a customer of its responsibility to
2 pay all or part of the amount of an under billing (Schedule B, page 12 of 15,
3 Clause 10 (g) of Rules and Regulations)?

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6 A. In general Hydro's current practice is to recoup all under billings, however
7 where a period of time exceeding one year has elapsed, only the portion
8 owing in the current calendar year will be collected.